

# **Spring Newsletter**

We are delighted to bring you the next addition of our newsletter, please keep reading to learn about what has been happening at the surgery and for updates to initiatives in the wider NHS community.

### How we are helping you



The surgery is now an NHS App ambassador – the wealth of information you can access from the app is extensive. Test results, medical records, repeat prescription information, hospital referrals, waiting list information and so much more.



Click image to acces

The Get U Better app is a great tool for any Muscular Skeletal Issue – with advice and exercises tailored to you by our team.

### **Surgery News**



Our wonderful receptionist Elizabeth has been with us for 24 years in June. A huge Thank You to Elizabeth for her wealth of experience and for looking after both our patients and staff so well.

We have an amazing variety of specialists who support our GP and Nursing team – we have welcomed into the practice a Child Mental Health practitioner.

We also have 2 Physiotherapists (MSK), a dietician, wellbeing coach and social prescriber regularly on site, with many more specialists at our King Edward VII hub site.

We also welcomed to the surgery in February a new GP trainee Dr R Grewal who will be with us until August 2024.

#### How we are doing

We continue to work hard for our community...

**57%** 

Increase in appointments from 35,000 in 2019 to 55,000 in 2023



# People who help us help you



Pharmacy First NHS Scheme launched in January. Pharmacists are now equipped to provide advice and treatment and prescriptions where

appropriate for 7 common conditions including sinusitis, sore throat, earache, infected insect bites and stings, impetigo, shingles and Urine tract infections. Please visit our website for a list of local participating pharmacies.

"Its a good service ...if it's not always urgent it is fantastic...I felt so taken care of. You all work so hard at sheet street and you all are amazing!"

# Thank you!

Thank you to our patients for using and providing us with feedback for the new e-consult services. The service is popular with around 140 e-consults received each week reviewed directly by a doctor and most responded to the same day with 100% responded to within 1 working day

### **PPG News**

The PPG will be hosting digital keep in touch sessions at the surgery supported by our staff. Please pop into the surgery or visit our website for more details.

