

#### Welcome to our Newsletter

We are delighted to have you as part of our patient community. This newsletter is designed with your well-being in mind, offering valuable insights, health tips and resources to help you lead a healthier, happier life.

### How we are helping you



Click image to access

We have launched the new E-Consult platform via our website. This is the quickest way for you to get a doctor to look at your concern. Please visit our website, and if you need any help one of our staff would be happy to help.



Click image to access

The NHS App is where you will be able to request repeat prescriptions and to view your medical records amongst many other things.

**Surgery News** 



Dr Adarsh Babber has just celebrated 3 years at Sheet Street Surgery. We now also have 3 GP trainers.

We have launched a new community initiative to raise awareness of the Healthier Together App as an easy way for parents to get advice for their children's medical needs.



We welcomed into the surgery 1<sup>st</sup> year medical students from Brunel University. Thank you to those patients who agreed to give their time for the students training.

#### **PPG News**

We have launched a new Patient Participation Group (PPG) which met for the first time in September with great success. If you would like to join, please contact the surgery.

We will also be hosting a 'Christmas Mince Pies and Sing-Along' on the 14th December from 6.30pm at the surgery. All are welcome!

## People who help us help you



You can visit your local pharmacy for minor illnesses including aches and pains, sore throats, coughs, colds, flu, ear-ache, UTI's, rashes, and prescriptions for further information please visit How your pharmacy can help - NHS (www.nhs.uk).

# How we are doing

(July - September 2023)

95% of patients rated us a good or very good

'It all works perfectly! Professional, friendly and supportive'

#### Follow us

Please like and follow our new facebook page for regular updates.



# Thank you!

Thank you to the 105 patients who took the time to cancel their appointments during this time to allow the appointments to become available for other patients to use.